honest

visionary

loyal

understanding

responsive

accessible



a few words, people call us by. to know more, please read through

honest



Defining Information Technology Services

With customers spanning the globe, the System 3 group of companies a 24 year old Information Technology Services provider with revenues in excess of US\$ 2 million has been an entity delivering value and return on investment that you would expect from your IT Services partner.

Though small in size, that gives us our agility, we have been a leader in the technology oriented business with IT deployments, facilities management services, customer support, web, email and application hosting services as it's leading revenue generators. Through our products, and services with a key emphasis on customer relationships, we have become a precious asset to all our customers.

Our competitive edge comes from our ability to engage any or all of our practice areas and fuse them together into a coherent solution for our clients.

System 3 strategically combines front office solutions (strategy consulting, user experience design, customer support) with back-end implementations (customer relationship management, business intelligence, enterprise application integration, remote support, hosted applications) for strong financial returns on large scale, core IT and business projects.

At System3, our goal is to take care of important matters like service delivery, uptime maintenance, and on time support to ensure that you as our customer can focus on your core business, and not IT related headaches.





Defining Information Technology Services

As an experienced Information Technology integrator, we synthesize disparate data and information into knowledge, and apply our creative vision to craft powerful solutions for your business challenges.

By understanding our client's business model and delivery logistics, our professionals can effectively design, develop and manage the implementation of the chosen business solutions, while providing value added inputs, thus saving precious time and money.

At System3, our goal is to take care of important matters like service delivery, uptime maintenance, and on time support to ensure that you as our customer can focus on your core business, and not IT related headaches.





Defining Information Technology Services

Customers and relationships with them play an integral part in the growth of a company. They also help us define and learn better customer experiences. Over the last 20 odd years of being present as a services provider, System3 has been proud to be called a Loyal service provider to a large number of corporates. We are proud to share a few of the names that have helped us comes so far..



understanding



Defining Information Technology Services

System 3 understands the corporate requirement from it's IT Service providers. To make sure we cater to your needs from as basic as IT fulfilments, to as advanced as end to end networking, our Core Practice areas are designed to make sure you get the best possible solutions from across the world, either as a stand alone service, or a bouquet of multiple services

- 1. Web Hosting / Co-Location Service
- 2. Messaging & Security
- 3. Structured Networks
- 4. Managed IT Services
- 5. Value Added Services

responsive



Defining Information Technology Services

Our small size, ensures that we are available and respond to all your queries From top management to our front end customer support engineers, the whole team is available to take and answer your queries, whether related to support, sales, pre sales or billing.

Our core team consists of senior people with individual experience of 8+ years in the Services industry. Each of them is a leader in their own respect, and certified to take care of matters essential to providing the best customer experience you can get.

Gagandeep Singh Sapra: CEO (gagandeep@system3group.com) Tel: +91-11-41716196

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Sunil Nair: Head of Customer services (sunil@system3group.com) Tel: +91-11-4180-8281

accessible



Defining Information Technology Services

To make sure that we are available to our customers, when and where the need arises, System 3 today is a national service provider in India, and has international representation in multiple countries.

Our team sizes and support personnel allocation guarantees direct involvement between our disciplines, and are focused on core competencies and cooperation.

We are currently present in the United States, United Kingdom, and Hong Kong on the International Level and Locally present in the following cities.

> Ahmedabad | Bangalore | Chennai | Cochin | Coimbatore Delhi | Gurgaon | Jaipur | Kolkatta | Mumbai Nagpur | Noida | Panipat | Patiala | Trivandrum

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available round the clock on +91-11-4180-8281 / 83